



March 19, 2026

To Whom It May Concern:

The Starms Centers is pleased to provide this letter of support for Craig Clifton Publishing LLC and its CCP Workforce Readiness & Decision-Making Certificate Program.

We are a Milwaukee Public School based in Milwaukee, Wisconsin. We employ 85 employees in positions that require strong professional judgment, communication skills, conflict resolution, and workplace reliability.

We are familiar with Craig Clifton Publishing LLC and the CCP Workforce Readiness & Decision-Making Certificate Program. This 20-hour program develops the following competencies that are directly relevant to employment at our organization: professional decision-making, workplace communication, conflict resolution and de-escalation, employment retention skills, financial literacy, and career planning.

We have partnered with Craig Clifton Publishing LLC on workforce programming for the past six years. Based on this experience, we are confident that graduates of this program will bring meaningful professional skills to their employment.

We support Craig Clifton Publishing LLC's application for inclusion on Wisconsin's Eligible Training Provider List and believe this program will provide meaningful value to Milwaukee-area workforce participants.

Sincerely,

Dr. Tonya Love
Principal