



Rapid Engagement Tip Sheet

Strategies for Success:

- Explain the role of VR.
- Explain the role of the VR Counselor and Consumer.
- Use experiences instead of assessments when you can.
- Follow-up on missed appointments ASAP! Use your team.
- Meet people where they are - Don't fix them first.
- Listen to consumers about what *they* want and when *they* want it.
- Write the IPE - Include Assessments (if necessary).
- Include their ideas in the IPE and explore the possibilities - Failure is also learning and Success may surprise you!
- Address provider wait times honestly - Make appointments at the time of referral to a provider.
- Get consumers to an interview of any kind.
- Debrief with every step.
- If an assessment is necessary, explain the experience, the purpose, what other information will be used, how the assessment will move them forward and ALWAYS provide feedback.
- Ask consumers to identify their personal resources for job information, friends and family included.
- Set-up and run a short productive meeting: Set-up, Share Information, Close Out.
- Close out all interactions with an active "To Do".
- Reduce the wait time for EVERYTHING!

(New: 03/2015)