Government Project Management



Youth Apprenticeship

GOVERNMENT PROJECT MANAGEMENT

Government Project Management youth apprentices gain skills related to project management approaches to support organizational formulation of strategies and execution of projects to achieve strategic goals. Apprentices must adhere to industry safety and security standards.

Length of Apprenticeship: One or two years

REQUIRED COMPETENCIES

Youth apprentices must become proficient in both general employability and occupation-specific competencies. All of these, and examples of how each can be demonstrated, are found in the following pages. **Year 1:** A total of 9 occupational competencies must be learned for this occupation. **Year 2:** A total of 8 occupational competencies must be learned for this occupation. Employers may substitute out one competency per year and should write in the occupational appropriate competency they are adding. Where necessary, skills can be simulated. Youth apprentices must be evaluated on these competencies at least two times each year of their apprenticeship.

Government Project Management Competencies

- 1. Use office tools
- 2. Manage email
- 3. Create professional documents
- 4. Schedule meetings
- 5. Take meeting and project meeting notes
- 6. Maintain employee and organization confidentiality
- 7. Use current presentation programs
- 8. Participate in project initiation
- 9. Participate in discovery and needs analysis
- 10. Participate in project requirements collection
- 11. Support capacity planning and resource availability
- 12. Contribute to internal project communication planning
- 13. Contribute to external project communication planning
- 14. Participate in project monitoring
- 15. Participate in project implementation
- 16. Participate in project testing
- 17. Participate in project closure

APPRENTICESHIP BRIDGING OPPORTUNITIES

No current registered apprenticeships exist for Project Management.

POST-SECONDARY PATHWAY OPPORTUNITIES

There are several post-secondary pathway opportunities in this area. The following is a partial list.

- Project Management
- Business Administration

WISCONSIN—YOUTH APPRENTICESHIP

Government Project Management

Youth Apprenticeship

ON-THE-JOB LEARNING PERFORMANCE STANDARDS GUIDE

YOUTH APPRENTICE INFORMATION

Youth Apprentice Name	
YA Coordinator	
YA Consortium	
School District	
SIGNATURES	
The On-the-Job Learning Performance Standard	Is Guide includes a list of competencies youth
apprentices learn through mentoring and training	·
should be reviewed with the employer/mentor,	rs and School-Based or YA coordinators: This document school-based or YA coordinator on a regular basis with an future steps to ensure completion of the required linator, and the apprentice sign below.
	loyer/Mentor
1st Evaluation (Required) Employer/Mentor Signature	2 nd Evaluation (Required) Employer/Mentor Signature
p 2, 2, 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	, , , , , , , , , , , , , , , , , , ,
Employer/Mentor	Employer/Mentor
Business/Company	Business/Company
Date Signed	Date Signed
3 rd Evaluation (Optional)	4th Evaluation (Optional)
Employer/Mentor Signature	Employer/Mentor Signature
Employer/Mentor	Employer/Mentor
Business/Company	Business/Company
Date Signed	Date Signed

School-Based and/or YA Coordinator

1st Evaluation (Required)

2nd Evaluation (Required)

School-Based and/or YA Coordinator Signature	School-Based and/or YA Coordinator Signature
School-Based and/or YA Coordinator	School-Based and/or YA Coordinator
School District or Organization	School District or Organization
Date Signed	Date Signed

3rd Evaluation (Optional)

4th Evaluation (Optional)

School-Based and/or YA Coordinator Signature	School-Based and/or YA Coordinator Signature
School-Based and/or YA Coordinator	School-Based and/or YA Coordinator
School District or Organization	School District or Organization
Date Signed	Date Signed

Youth Apprentice

1st Evaluation (Required)

2nd Evaluation (Required)

Youth Apprentice Signature	Youth Apprentice Signature
Youth Apprentice	Youth Apprentice
School District / High School	School District / High School
Date Signed	Date Signed

3rd Evaluation (Optional)

4th Evaluation (Optional)

Youth Apprentice Signature	Youth Apprentice Signature
Youth Apprentice	Youth Apprentice
School District / High School	School District / High School
Date Signed	Date Signed

EMPLOYABILITY SKILLS (TO BE COMPLETED BY YA EMPLOYER/MENTOR)

All youth apprentices must demonstrate the key employability skills listed below in order to complete the YA program. They do so by earning at least a "Meets Expectation" rating in each. **At least two evaluations are required each year of a youth apprenticeship.** More columns are included below for those who choose to conduct more frequent reviews.

1	Working to Meet Expectations: Needs improvement; requires much assistance and supervision;
	rarely displays this behavior
2	Meets Expectations: Meets entry-level criteria; requires some supervision; often displays this
	behavior
3	Exceeds Expectations: Exceeds entry-level criteria; requires minimal supervision; consistently
	displays this behavior

Employability Skills		Ra	ting	
Competency and Rating Criteria	Minimum Rating of 2 for EAC Check Rating		r EACH	
	Initial	Mid	Mid	Final
Competency and Rating Criteria	iiiiciai	Year 1	Year 2	
 Develops positive work relationships with others. Examples of qualities and habits that the employee might exhibit include Interacts with others with respect and in a non-judgmental manner Responds to others in an appropriate and non-offensive manner Helps co-workers and peers accomplish tasks or goals Applies problem-solving strategies to improve relations with others When managing others, shows traits such as compassion, listening, coaching, team development, and appreciation 	□ 1 □ 2 □ 3	□ 1 □ 2 □ 3	□1 □2 □3	□1 □2 □3
 Communicates effectively with others Examples of qualities and habits that the employee might exhibit include Adjusts the communication approach for the target audience, purpose, and situation to maximize impact Organizes messages/information in a logical and helpful manner Speaks clearly and writes legibly Models behaviors to show active listening Applies what was read to actual practice Asks appropriate questions for clarity 	☐ 1 ☐ 2 ☐ 3	☐ 1 ☐ 2 ☐ 3	☐ 1 ☐ 2 ☐ 3	□1 □2 □3
 Collaborates with others Examples of qualities and habits that the employee might exhibit include Works effectively in teams with people of diverse backgrounds regardless of sex, race, ethnicity, nationality, sexuality, religion, political views, and abilities Shares responsibility for collaborative work and decision making Uses the problem-solving process to work through differences of opinion in a constructive manner to achieve a reasonable compromise Avoids contributing to an unproductive group conflict Shares information and carries out responsibilities in a timely manner 	□ 1 □ 2 □ 3	□ 1 □ 2 □ 3	□1 □2 □3	□1 □2 □3

	Employability Skills		Ra	ting	
		Minin		ng of 2 fo	r EACH
	Competency and Rating Criteria		Check	Rating	
Co	mpetency and Rating Criteria	Initial	Mid	Mid	Final
CO	impetency and nating criteria		Year 1	Year 2	
4.	 Maintains composure under pressure Examples of qualities and habits that the employee might exhibit include Uses critical thinking to determine the best options or outcomes when faced with a challenging situation Carries out assigned duties while under pressure Acts in a respectful, professional, and non-offensive manner while under pressure 	☐ 1 ☐ 2 ☐ 3			
5.	 Applies stress management techniques to cope under pressure Demonstrates integrity Examples of qualities and habits that the employee might exhibit include Carries out responsibilities in an ethical, legal and confidential manner 	□1 □2	□1 □2	□1 □2	□ 1 □ 2
	 Responds to situations in a timely manner Takes personal responsibility to correct problems Models behaviors that demonstrate self-discipline, reliability, and dependability 	3	3	3	□ 3
6.	 Performs quality work Examples of qualities and habits that the employee might exhibit include Carries out written and verbal directions accurately Completes work efficiently and effectively Performs calculations accurately Conserves resources, supplies, and materials to minimize costs and environmental impact Uses equipment, technology, and work strategies to improve workflow Applies problem-solving strategies to improve productivity Adheres to worksite regulations and practices Maintains an organized work area 	☐ 1 ☐ 2 ☐ 3			
7.	 Provides quality goods or services (internal and external) Examples of qualities and habits that the employee might exhibit include Shows support for the organizational goals and principles by own personal actions Displays a respectful and professional image to customers Displays an enthusiastic attitude and desire to take care of customer needs Seeks out ways to increase customer satisfaction Produces goods to workplace specifications 	☐ 1 ☐ 2 ☐ 3			
8.	 Shows initiative and self-direction Examples of qualities and habits that the employee might exhibit include Prioritizes and carries out responsibilities without being told Responds with enthusiasm and flexibility to handle tasks that need immediate attention Reflects on any unsatisfactory outcome as an opportunity to learn Improves personal performance by doing something different or differently Analyzes how own actions impact the overall organization Supports own action with sound reasoning and principles Balances personal activities to minimize interference with work responsibilities 	□ 1 □ 2 □ 3	□ 1 □ 2 □ 3	□ 1 □ 2 □ 3	☐ 1 ☐ 2 ☐ 3

Employability Skills		Ra	ting	
Competency and Rating Criteria	Minimum Rating of 2 for EAC		r EACH	
	Initial		Rating	Final
Competency and Rating Criteria	Initial	Mid Year 1	Mid Year 2	Final
 9. Adapts to change Examples of qualities and habits that the employee might exhibit include Shows flexibility and willingness to learn new skills for various job roles Uses problem-solving and critical-thinking skills to cope with changing circumstances Modifies own work behavior based on feedback, unsatisfactory outcomes, efficiency, and effectiveness Displays a "can do" attitude 	☐ 1 ☐ 2 ☐ 3		□ 1 □ 2 □ 3	☐ 1 ☐ 2 ☐ 3
 10. Demonstrates safety and security regulations and practices Examples of qualities and habits that the employee might exhibit include Follows personal safety requirements Maintains a safe work environment Demonstrates professional role in an emergency Follows security procedures Maintains confidentiality 	☐ 1 ☐ 2 ☐ 3	☐ 1 ☐ 2 ☐ 3	☐ 1 ☐ 2 ☐ 3	☐ 1 ☐ 2 ☐ 3
 11. Applies job-related technology, information, and media Examples of qualities and habits that the employee might exhibit include Applies technology effectively in the workplace Assesses and evaluates information on the job Assesses training manuals, website, and other media related to the job 	☐ 1 ☐ 2 ☐ 3	☐ 1 ☐ 2 ☐ 3	☐ 1 ☐ 2 ☐ 3	☐ 1 ☐ 2 ☐ 3
 12. Fulfills training or certification requirements for employment Examples of this requirement may include Participation in required career-related training and/or educational programs Passing certification tests to qualify for licensure and/or certification Participation in company training or orientation 	☐ 1 ☐ 2 ☐ 3	☐ 1 ☐ 2 ☐ 3	☐ 1 ☐ 2 ☐ 3	☐ 1 ☐ 2 ☐ 3
 13. Sets personal goals for improvement Examples of this requirement may include Setting goals that are specific and measurable Setting work-related goals that align with the organization's mission Identifying strategies to reach goals Reflecting on goal progress to regularly evaluate and modify goals 	□ 1 □ 2 □ 3	□ 1 □ 2 □ 3	□ 1 □ 2 □ 3	□ 1 □ 2 □ 3

OCCUPATIONAL COMPETENCIES (TO BE COMPLETED BY YA EMPLOYER/MENTOR)

Youth apprentices must earn a rating of at least "MEETS EXPECTATIONS" in each competency by the conclusion of the apprenticeship. Year 1: A total of 9 competencies, 8 must be from the list below. Year 2: A total of 8 competencies, 7 must be from the list below. Employers can substitute up to one competency with another occupationally appropriate skills. Those skills should be added to the competency list for assessment. At least two evaluations are required each year of a youth apprenticeship. More columns are included below for those who choose to conduct more frequent reviews.

1	Working to Meet Expectations: Needs improvement; requires much assistance and supervision;
	rarely displays this behavior
2	Meets Expectations: Meets entry-level criteria; requires some supervision; often displays this
	behavior
3	Exceeds Expectations: Exceeds entry-level criteria; requires minimal supervision; consistently
	displays this behavior

Occupational Competencies		Rat	ing		
Competency and Rating Criteria		Evaluation Minimum Rating of 2 for EACH Check Rating			
	Initial	Mid Year 1	Mid Year 2	Final	
1. Use office tools		Year 1	Rating		
 Operate desktop and laptop computers 	□ 1	□ 1	□ 1	□ 1	
Use business computer programs (i.e., Microsoft, Google,	□ 2	□ 2	□ 2	□ 2	
SharePoint, meeting programs, etc.)	□ 3	□ 3	□ 3	□3	
Use telecommunications system One system as a proving system as a proving system.		Year 2	Rating		
 Operate copy/printer/fax machine Operate virtual meeting equipment and tools 		□ 1	□ 1	□ 1	
 Use presentation equipment 	□ 2	□ 2	□ 2	□ 2	
Use project management programs/systems	3	3	3	3	
2. Managa amail					
Manage emailIdentify priority of message		Year 1	Rating	1	
 Identify priority of message Use organization email template/process 	□ 1	□ 1	□ 1	□ 1	
 Distribute to appropriate individual or team 	□ 2	□ 2	□ 2	□ 2	
Create and update distribution lists	□ 3	□ 3	□ 3	□ 3	
 Process meeting invitations 		Year 2	Rating		
Follow security protocols		П1	□ 1	□ 1	
 Recognize and report spam/phishing/etc. messages 				☐ 2	
Maintain confidentiality	☐ 3		 ☐ 3	☐3	

Occupational Competencies		Rat	ing		
		Evalu	ation		
Commenter and Dating Criteria		Minimum Rating of 2 for EACH			
Competency and Rating Criteria		Check Mid	Mid		
	Initial	Year 1	Year 2	Final	
3. Create professional documents		Year 1	Rating		
Use correct grammar, spelling, and punctuation	□ 1	□ 1	□ 1	□ 1	
Use current word processing program Cathon information for the support tile of	2	2	 2	2	
Gather information for documentationFollow security and/or confidentiality requirements	3	□ 3	□ 3	3	
 Use templates 		Year 2	Rating		
Proofread documentation		□ 1		□ 1	
File documents in proper location		☐ _	□ <u>-</u> □ 2	☐ 2	
4. Schedule meetings		Year 1	Rating	•	
Use current meeting scheduling program	□ 1	□ 1	□ 1	□ 1	
Gather meeting attendee information	2	2	2	2	
Identify meeting date and timeSchedule meeting location (physical and/or virtual)	□ 3	□3	□ 3	□ 3	
Identify meeting resources		Year 2	Rating	I	
Send meeting invitation		□ 1		□ 1	
 Update registration/attendee status 		☐ 2		☐ 2	
	<u> </u>				
5. Take meeting and project minutes/notes		Year 1	Rating		
Capture meeting information	□ 1	□ 1	□ 1	□ 1	
 Format meeting minutes after meeting Proofread minutes for spelling and grammar 	□ 2	□ 2	□ 2	□ 2	
 Proofread minutes for spelling and grammar Obtain approval of minutes 	☐ 3	□ 3	□ 3	□ 3	
 Distribute minutes to attendees 					
		Year 2	Rating		
	□ 1	□ 1	□ 1	□ 1	
	□ 2	□ 2	☐ 2	□ 2	
	□ 3	□ 3	□ 3	□ 3	

Occupational Competencies	Rating
Occupational competencies	Evaluation
Competency and Bating Critoria	Minimum Rating of 2 for EACH Check Rating
Competency and Rating Criteria	Mid Mid
	Initial Year 1 Year 2 Fina
6. Maintain employee and organization confidentiality	Year 1 Rating
 Follow organizational confidentiality procedures Ensure security of employee and organization data 	
Maintain organization secrets (a.k.a. trade secrets)	
	Year 2 Rating
	3 3 3
7. Use current presentation programs	Year 1 Rating
Create new presentation	
Adjust presentation layoutAdjust presentation content	
 Add presentation notes 	3 3 3
Add graphics	Year 2 Rating
	3 3 3
8. Participate in project initiation	Year 1 Rating
Identify the scope of the projectVerify funding source	
Verify sponsor(s)	
Identify available resources (internal or external)	
Identify project templatesIdentify where project documentation is housed	Year 2 Rating
Adjust initial scope of project	
Document finding	
	3 3 3 3

Occupational Competencies		Rat	ing	
Competency and Rating Criteria	Rating Evaluation Minimum Rating of 2 for EACH Check Rating			
	Initial	Mid Year 1	Mid Year 2	Final
9. Participate in project discovery and needs analysis		Year 1	Rating	
 Review questions for requirements collection Prepare for requirements collection Analyze existing data and metrics Research internal database information Research external resources 	☐ 1 ☐ 2 ☐ 3	☐ 1 ☐ 2 ☐ 3 Year 2		☐ 1 ☐ 2 ☐ 3
 Identify business needs Identify project stakeholders Determine roles of stakeholders Create discovery and needs analysis documentation 	☐ 2 ☐ 3	☐ 2 ☐ 3	☐ 1 ☐ 2 ☐ 3	☐ 1 ☐ 2 ☐ 3
10. Participate in project requirements collection		Year 1	Rating	
 Participate in requirements collection meetings Pose clarifying questions Create inquiry surveys Capture project current state Capture project assumptions Capture project dependencies Capture project constraints Capture project risks Compile requirements collection notes 	☐ 1 ☐ 2 ☐ 3 ☐ 1 ☐ 2 ☐ 3	☐ 1 ☐ 2 ☐ 3 Year 2 ☐ 1 ☐ 2 ☐ 3	1	☐ 1 ☐ 2 ☐ 3 ☐ 1 ☐ 2 ☐ 3
Create project requirements findings documentation				
11. Support capacity planning and resource availability		Year 1	Rating	
 Gather resource data Analyze resource availability Identify required skill sets for project roles Assess hours/time constraints of resources 	☐ 1 ☐ 2 ☐ 3	☐ 1 ☐ 2 ☐ 3	☐ 1 ☐ 2 ☐ 3	☐ 1 ☐ 2 ☐ 3
Support monitoring of resource availabilityCommunicate findings to project team		Year 2		
• Communicate initialitys to project team	☐ 1 ☐ 2 ☐ 3	☐ 2 ☐ 3	☐ 2 ☐ 3	☐ 2 ☐ 3

Occupational Competencies		Rat	ing	
Occupational competencies		Evalu		
	Minim		g of 2 for	EACH
Competency and Rating Criteria		Check	_	
	1 . *** . 1	Mid	Mid	F* 1
	Initial	Year 1	Year 2	Final
12. Contribute to internal project communication planning		Year 1	Rating	
Use communication and collaboration tools	□ 1	□ 1	□ 1	□ 1
Identify project communication methods		<u> </u>		<u> </u>
 Identify who needs to receive communications 		☐ ☐ 3	□ - □ 3	
Identify how often communications occur				
Identify the purpose of communication		Year 2	Kating	I
Identify what needs to be included in the communication	□ 1	□ 1	∐ 1	□ 1
Include updates for the stakeholders	2	□ 2	2	□ 2
	3	□ 3	☐ 3	☐ 3
13. Contribute to external project communication planning		Year 1	Rating	
Use communication and collaboration tools	□ 1	□ 1	□ 1	□ 1
Identify project communication methods	□ 2	□ 2	□ 2	□ 2
Identify who needs to receive communications	□ 3	□3	□ 3	□ 3
Identify how often communications occur Identify the purpose of communication		Year 2	Rating	1
 Identify the purpose of communication Identify what needs to be included in the communication 				
 Include updates for the stakeholders 			∐ 1 □ 2	
include updates for the stakeholders	<u> </u> 2	<u> </u> 2	<u></u>	
	3		∐ 3	3
14. Participate in project monitoring		Year 1	Rating	
Participate in project meetings	□ 1	□ 1	<u>1</u>	□ 1
Follow-up with project participants			□ 1 □ 2	
Verify milestone status			□ ² □ 3	
 Determine if additional resources are needed 				<u> </u> 3
Provide ongoing status updates with project sponsors and		Year 2	Rating	
stakeholders	<u> </u>		□ 1	
Identify data collection and analysis needs	2	□ 2	2	<u> </u>
Assist with project adjustments Gammunisate anglest sharpes	☐ 3	□ 3	□ 3	□ 3
Communicate project changes				
15. Participate in project implementation		Year 1	Rating	
Review activities for implementation	□ 1	□ 1	<u></u>	□ 1
Identify implementation resources			□ - □ 2	
Identify communication requirements			□ ² □ 3	
 Explore post-implementation strategies 	<u></u>	3		>
Participate in implementation meetings		Year 2	Rating	1
Complete project documentation requirements	□ 1	□ 1	□ 1	□ 1
 Assist with surveying stakeholders for real time feedback 	□ 2	□ 2	□ 2	□ 2
	☐ 3	□ 3	□ 3	□3

Occupational Competencies		Rat	ing	
		Evalu		
	Minim		g of 2 for	EACH
Competency and Rating Criteria		Check Mid	Rating Mid	
	Initial	Year 1	Year 2	Final
16. Participate in project testing.		Year 1	Rating	
 Identify parameters of the test plan. 	□ 1	□ 1	□ 1	□ 1
Identify testing tracking system/program	□ 2	□ 2	□ 2	<u> </u>
Identify stakeholders involved in the testing process. Determine stage of testing.	□ 3	□3	□ 3	□ 3
Determine stage of testing.Identify test case criteria.		Year 2	Rating	I
 Identify test case data requirements. 	□ 1	□ 1		□ 1
Follow testing procedures.	□ -	☐ 2	□ - □ 2	☐ 2
 Compare testing results with expected outcomes. 		□ - □ 3	□ - □ 3	☐ 3
 Determine if the testing meets the minimal viable product. 				
 Prioritize testing criteria (what's mission critical and what's not). 				
 Analyze testing data. 				
Document test results.				
17. Participate in project closure		Year 1	Rating	
 Review project milestones periodically during project (mini closures) 	□1	□ 1	□ 1	□ 1
 Review if milestones have been met 	_ 2	_ 2	 2	2
Monitor ongoing metrics	3	_ 3	 3	3
Communicate ongoing status of project		Year 2	Rating	
	□ 1	□ 1	□ 1	□ 1
	_ 2	_ 2	 2	2
	3	_ 3	 3	3
			_ 	
Competency Substitute (if you replaced a competency above, note the		Year 1	Rating	ı
competency and rating)	□ 1	□ 1	□ 1	□ 1
	□ 2	□ 2	☐ 2	□ 2
	☐ 3	□ 3	□ 3	□ 3
		Year 2	Rating	T
	□ 1	□ 1	□ 1	□ 1
	□ 2	□ 2	□ 2	□ 2
	□ 3	□ 3	☐ 3	□ 3
			İ	

Occupational Competencies		Rating			
		Evaluation Minimum Rating of 2 for EA			
	Minim				
Competency and Rating Criteria		Check Rating			
, ,	1.99.1	Mid	Mid		
	Initial	Year 1	Year 2	Fina	
Comments:	•	I.	l .		

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