

Indicator 2: Promptness of First Indemnity Payments - 3rd Quarter 2025. This Report was
Run on: 10/16/2025

Large Insurers (400 Claims or more per year)

<u>NAIC</u>	<u>INSURER_NAME</u>	<u>First</u> <u>payments</u>	<u>Late</u> <u>payments</u>	<u>percent</u> <u>prompt</u>	<u>YTD</u> <u>percent</u>	<u>12 qtr</u> <u>percent</u>
14184	ACUITY INSURANCE CO	117	9	92.3%	88.9%	91.1%
28460	SENTRY CASUALTY CO	132	20	84.8%	86.0%	84.8%
25674	TRAVELERS PROP CAS CO OF AMER	111	18	83.8%	81.7%	76.8%
15350	WEST BEND MUTUAL INS CO	176	32	81.8%	84.4%	83.2%
16535	ZURICH AMERICAN INS CO	96	27	71.9%	67.0%	66.2%
19399	AIU INS CO	87	28	67.8%	68.1%	64.6%
20702	ACE FIRE UNDERWRITERS INSURANC	218	81	62.8%	66.3%	63.8%
25682	TRAVELERS INDEMNITY CO OF CT	98	40	59.2%	66.1%	75.2%
Totals for Group:		1,035	255	75.4%	76.2%	75.1%

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Medium Size Insurers (65 - 399 Claims or more per year)

NAIC	INSURER_NAME	<u>First</u> <u>payments</u>	<u>Late</u> <u>payments</u>	<u>percent</u> <u>prompt</u>	<u>YTD</u> <u>percent</u>	<u>12 qtr</u> <u>percent</u>
24830	CITIES & VILLAGES MUTUAL INS CO	14	0	100.0%	100.0%	98.4%
SI	CITY OF MADISON	15	0	100.0%	96.6%	95.9%
SI	CITY OF MILWAUKEE	78	3	96.2%	95.7%	91.6%
11527	LEAGUE OF WIS MUNICIPALITIES MU	29	2	93.1%	94.2%	92.4%
26271	ERIE INSURANCE EXCHANGE	13	0	100.0%	93.1%	86.9%
18767	CHURCH MUTUAL INSURANCE CO S.I	6	0	100.0%	92.3%	88.9%
SI	UW-SYSTEM ADMINISTRATION	12	3	75.0%	90.6%	94.0%
SI	DEPT OF ADMINISTRATION	79	7	91.1%	90.4%	88.6%
42404	LIBERTY INSURANCE CORP	29	2	93.1%	90.2%	81.0%
SI	KWIK TRIP INC	24	2	91.7%	90.0%	90.4%
29157	UNITED WISCONSIN	52	7	86.5%	88.3%	85.9%
33600	L M INSURANCE CORP	62	6	90.3%	87.0%	87.3%
22543	SECURA INSURANCE COMPANY	84	12	85.7%	86.7%	85.8%
13935	FEDERATED MUTUAL INS CO	30	5	83.3%	86.3%	89.3%
15091	RURAL MUTUAL INS CO	54	10	81.5%	85.1%	86.3%
10166	ACCIDENT FUND INS CO OF AMERICA	73	12	83.6%	84.8%	81.8%
12305	ACCIDENT FUND NATIONAL INS CO	13	2	84.6%	84.8%	88.6%
11374	SFM MUTUAL INS CO	66	13	80.3%	84.3%	80.0%
21407	EMCASCO INSURANCE CO	35	8	77.1%	83.5%	87.6%
10351	FIRST DAKOTA INDEMNITY COMPAN	27	5	81.5%	82.6%	75.1%
18988	AUTO OWNERS INS CO	12	1	91.7%	82.6%	82.7%
24988	SENTRY INSURANCE COMPANY	45	12	73.3%	82.1%	84.6%
27847	INSURANCE CO OF THE WEST	42	6	85.7%	81.0%	76.5%
23434	MIDDLESEX INSURANCE CO	31	8	74.2%	80.5%	80.2%
25402	EMPLOYERS ASSURANCE COMPANY	16	2	87.5%	79.5%	78.0%
19879	SECURITY NATIONAL INS CO	22	5	77.3%	79.2%	63.5%
23841	NEW HAMPSHIRE INSURANCE CO	18	3	83.3%	79.2%	64.8%
15261	SOCIETY INSURANCE A MUTUAL CO	66	18	72.7%	76.4%	77.6%
21415	EMPLOYERS MUTUAL CAS CO	50	13	74.0%	75.2%	74.5%
20397	VIGILANT INSURANCE CO	12	6	50.0%	74.4%	66.7%
SI	COUNTY OF MILWAUKEE	19	4	78.9%	73.3%	71.1%
15105	SAFETY NATIONAL CASUALTY CORP	47	13	72.3%	72.9%	70.0%
20508	VALLEY FORGE INS CO	11	5	54.5%	71.8%	65.5%
24147	OLD REPUBLIC INS CO	61	20	67.2%	71.1%	65.3%
40142	AMERICAN ZURICH INS CO	84	20	76.2%	70.4%	63.8%
29424	HARTFORD CASUALTY INS CO	31	12	61.3%	64.9%	64.2%
22667	ACE AMERICAN INSURANCE CO	56	24	57.1%	64.5%	62.3%
29459	TWIN CITY FIRE INS CO	48	17	64.6%	63.7%	66.6%
14303	INTEGRITY INSURANCE CO	22	12	45.5%	60.3%	70.1%
11150	ARCH INSURANCE CO	20	6	70.0%	57.7%	58.5%
26832	GREAT AMERICAN ALLIANCE INS CO	13	5	61.5%	57.4%	74.8%
SI	FEDERAL EXPRESS CORPORATION	13	4	69.2%	54.4%	49.3%
37885	XL SPECIALTY INSURANCE COMPAN	9	4	55.6%	51.4%	65.9%
Totals for Group:		1,543	319	79.3%	80.2%	78.5%

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SI	COUNTY OF DANE	15	0	100.0%	100.0%	99.2%
13692	DONEGAL MUTUAL INS CO	2	0	100.0%	100.0%	94.7%
SI	MADISON METROPOLITAN SCHOOL I	3	0	100.0%	92.3%	94.1%
20109	BITCO NATIONAL INS CO	3	0	100.0%	100.0%	93.0%
SI	ROEHL TRANSPORT INC	2	0	100.0%	91.7%	92.8%
23035	LIBERTY MUTUAL FIRE INS CO	4	1	75.0%	93.3%	89.9%
SI	MILWAUKEE BOARD OF SCHOOL DIR	13	3	76.9%	75.8%	89.8%
22586	ATLANTIC STATES INSURANCE CO	6	0	100.0%	94.7%	88.3%
23817	ILLINOIS NATIONAL INS CO	9	0	100.0%	95.2%	87.5%
12304	ACCIDENT FUND GENERAL INSURAN	7	1	85.7%	89.3%	85.8%
24112	WESTFIELD INSURANCE CO	1	0	100.0%	83.3%	84.9%
13021	UNITED FIRE & CASUALTY CO	6	0	100.0%	77.8%	84.5%
31534	CITIZENS INSURANCE CO OF AMERIC	14	1	92.9%	87.5%	83.9%
21458	EMPLOYERS INSURANCE CO OF WAU	6	2	66.7%	53.8%	83.6%
24449	REGENT INSURANCE CO	0	0	0.0%	100.0%	83.3%
15377	WESTERN NATIONAL MUTUAL INS CO	4	1	75.0%	76.2%	82.3%
26956	WIS COUNTY MUTUAL INS CORP	8	0	100.0%	91.4%	80.7%
14176	HASTINGS INSURANCE COMPANY	2	0	100.0%	72.7%	79.5%
22292	HANOVER INSURANCE CO	4	1	75.0%	80.0%	79.4%
25666	TRAVELERS INDEMNITY CO OF AMEF	10	1	90.0%	81.8%	78.3%
13986	FRANKENMUTH INSURANCE COMPAN	13	3	76.9%	75.6%	76.2%
10677	CINCINNATI INSURANCE CO	20	4	80.0%	75.9%	74.8%
10804	CONTINENTAL WESTERN INS CO	4	0	100.0%	63.6%	73.5%
10346	EMPLOYERS PREFERRED INS CO	7	2	71.4%	71.4%	72.8%
24228	PEKIN INSURANCE CO	14	4	71.4%	78.4%	72.6%
SI	WISCONSIN ELECTRIC POWER COMP	1	1	0.0%	60.0%	72.2%
25615	CHARTER OAK FIRE INS CO	4	3	25.0%	36.4%	71.9%
13439	PARTNERS MUTUAL INS CO	9	6	33.3%	44.4%	67.1%
16109	STARR SPECIALTY INS CO	4	3	25.0%	71.4%	65.8%
23396	AMERISURE MUTUAL INS CO	2	0	100.0%	64.3%	65.8%
20494	TRANSPORTATION INS CO	11	4	63.6%	68.0%	64.7%
25011	WESCO INSURANCE COMPANY	13	1	92.3%	82.2%	64.6%
SI	MAYO CLINIC HEALTH SYS-NW WI RI	9	1	88.9%	80.0%	64.5%
43575	INDEMNITY INSURANCE CO OF NORT	9	6	33.3%	66.7%	64.3%
19259	SELECTIVE INS CO OF SOUTH CAROL	9	4	55.6%	54.3%	63.9%
SI	KOHLER CO	4	3	25.0%	41.7%	62.7%
11371	GREAT WEST CASUALTY CO	9	4	55.6%	53.8%	62.7%
26247	AMERICAN GUARANTEE & LIABILITY	4	1	75.0%	62.5%	61.4%
30830	ARCH INDEMNITY INS CO	7	1	85.7%	72.7%	61.1%
27855	ZURICH AMERICAN INS OF IL	6	3	50.0%	71.0%	60.8%
14257	IMT INSURANCE COMPANY	1	1	0.0%	44.4%	60.0%
19275	AMERICAN FAMILY MUTUAL INS CO	0	0	0.0%	66.7%	59.3%
25384	TECHNOLOGY INSURANCE COMPAN	5	1	80.0%	76.5%	59.2%
SI	SSM HEALTH CARE CORPORATION	2	0	100.0%	84.6%	58.1%
31895	AMERICAN INTERSTATE INS CO	11	1	90.9%	65.8%	56.4%
38318	STARR INDEMNITY & LIABILITY COM	12	4	66.7%	65.1%	56.4%
12372	BRICKSTREET MUTUAL INSURANCE C	4	3	25.0%	52.2%	55.4%
12262	PENN MFRS ASSOCIATION INS CO	5	1	80.0%	48.1%	54.9%

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10340	STONINGTON INS CO	1	0	100.0%	71.4%	50.8%
20281	FEDERAL INSURANCE CO	6	4	33.3%	44.4%	50.0%
12777	CHUBB INDEMNITY INS CO	6	3	50.0%	52.8%	48.9%
24554	XL INSURANCE AMERICA INC	13	8	38.5%	48.1%	47.2%
SI	MILWAUKEE TRANSPORT SERVICES I	22	10	54.5%	39.0%	45.5%
SI	FEDEX FREIGHT INC	1	0	100.0%	100.0%	45.5%
20044	BERKSHIRE HATHAWAY HOMESTATE	6	2	66.7%	37.5%	44.6%
Totals for Group:		373	103	72.4%	71.3%	71.0%